

King County Mobility Coalition

MEETING MINUTES

Tuesday, November 20, 2012, 9:00 to 11:00 a.m.
Seattle Municipal Tower, Room 4050
700 5th Avenue, Seattle, WA 98105

In attendance

Members/Alternates: Gaby Bell, Rebekah Binns, Ella Campbell, Dorene Cornwell, Stacey Devenney, Elmer Elegado, Sylvia Fuerstenberg, Francois Larrivee, Ref Lindmark (co-chair), Jacque Mann, Eileen Rasnack, Alex O'Reilly (co-chair), Edith Savadove, Allison Scott, George Smith, Dinah Wilson, Cindy Zwart

Collaborators: Jason Beloso, Alaric Bien, Jon Morrison Winters, Zach Munsey, Julie Povick, Suni Tolton, Marquia Wooten.

Staff: Michelle Zeidman.

Welcome, Introductions & Brief Announcements

Everyone introduced themselves, including the following new collaborators:

New Introductions:

- Alaric Bien is the new Eastside City Representative alternate. He is a Human Services Planner with the City of Redmond.
- Rebekah Binns is the Non-profit Human Services Agency (low-income) alternate.
- David Waggoner (not in attendance) is the new Veterans Representative alternate.
- Jon Morrison Winters is the Sub-regional Mobility Coordinator, and staffs the three sub-regional mobility coalitions.
- Marquia Wooten is the new Program Coordinator at Hopelink

Announcements:

- Gaby Bell announced that Metro comes once a month to Harborview to help patients with Regional Reduced Fare Permit (RRFP) applications.
- Rebekah Binns announced that CAMP changed its name to Centerstone.
- Dorene Cornwell announced that the STAR Center bus will now work in collaboration with Access.
- Allison Scott announced that the City of Covington is now partnering with Maple Valley and the Southeast Regional Shuttle.
- Ref Lindmark spoke about the King County budget. He also shared that Metro is creating a task force to begin looking into low-income fares, and that Metro was looking into the Congestion Reduction Charge Transit Incentive bus ticket program.

Consent Calendar

August 21, 2012 Meeting Minutes: the Coalition approved the meeting minutes as drafted.

Discussion: Year in Review

Ref began the discussion by giving a brief background of the King County Mobility Coalition, and how it fits in with PSRC's Transportation 2040 plan. Ref then asked members to share their annual successes and stories with the group.

- Julie Povick shared that Seattle Children's Hospital provides two hundred trips per month to patients, regardless of insurance coverage. By providing these trips, Children's has saved Washington \$35,000 by not having those trips be paid for by Medicaid.
- Dorene Cornwell shared that the STAR center got Hopelink to present on travel options to its summer program participants. They were also able to get Hyde Shuttle transportation for certain participants at a very short notice.
- Cindy Zwart shared that the Hyde Shuttle has expanded in South King County to Federal Way and SeaTac/Tukwila. She also explained that Senior Services has brought in new partners to the Hyde Shuttle program, and are leveraging more in-kind support from organizations like Navos and the Renton Housing Authority.
- Sylvia Fuerstenberg mentioned that the Arc of King County partnered with Senior Services to provide gas cards for low-income families with kids with development disabilities.
- Gaby Bell spoke about the Pedestrian Visibility project, which provides pedestrian safety workshops and utilities that allow individuals to better take control of their mobility options and feel safer when traveling. Harborview partners with the King County Housing Authority and Hopelink for this project.
- George Smith shared that the Hyde Shuttle expansion in North King County has allowed more seniors to access the Shoreline Senior Center.
- Jacque Mann shared that the PSESD's CDL program is now able to enroll people who don't normally fit into their CDL program requirements, but who volunteer as a volunteer driver, into their CDL training program. This enables the PSESD to provide more rides AND help more folks in need.
- Allison Scott spoke about the expansion of the Southeast Regional Shuttle, which grew its service area from 90 square miles to 150 square miles. The shuttle is at full capacity, and runs five days a week.
- Alex O'Reilly briefed the group on the Eastside Shuttle grant proposal, which, if funded, would be part of Metro's Community Transportation program and provide demand-response service to seniors and people with disabilities in Bellevue and Redmond.
- Ref and Cindy each spoke about the King County Mobility Coalition multi-lingual video project, which explain how to ride and access transit services. Ref explained how the KCMC engaged communities through community conversations (a listening model) and used community leaders as narrators in the videos. The videos are available online at the KCMC website, and hardcopies were distributed to a variety of organizations. Ref also mentioned that there are plans to update the videos to include new policies and languages.

Discussion: Updating the Action Plan

Michelle began the discussion by giving a background on the creation of the KCMC vision, which was developed in June 2010. She mentioned that the vision and values could both be edited or reworded if needed.

Allison mentioned that the South King County Mobility Coalition had been focusing on Strategy 2 (Better Amenities & Planning Tools). She explained that getting better trip planning tools to folks would help, and asked how we could change trip planners to incorporate smaller transportation agencies with the larger ones. Julie asked if the Hopelink kiosk project would work towards this goal, and Michelle replied that while it partially ties into the kiosk project, there is no funding for changing the trip planner. Ref remarked that we should keep Strategy 2 open for issues/actions.

Ref shared that he would like to revise the vision statement to focus on people first, and creating a welcoming environment as opposed to a “world-class” network.

Francois Larrivee explained that he would like to see the group do a better job of highlighting the benefits of projects and transportation, and not just the costs. Benefits can be captured in both qualitative and quantitative forms, which give a better overview than just focusing on one. Jason Beloso shared that the federal government was exploring performance measures for grant projects, and encouraged the KCMC to continue to look at performance measurement.

To wrap up, Michelle invited members to contact her via phone or email if they would like to talk more about the KCMC Action Plan. Ref also encouraged the group to look at the individual strategies and think of ways to take action or improve upon them. Michelle and Ref also spoke about the Coordinated Plan update, and encouraged KCMC members to attend the meetings that will focus on the update, which were shared with the members via a handout.

Eastside Easy Rider Collaborative (EERC) Update (Alex O'Reilly)

Alex acknowledged Jon Morrison Winter's work in the coalition, and then briefed the members on the many EERC projects, including the Eastside Shuttle project and activities around the Congestion Reduction Charge bus ticket issue, as well as working with new members and groups such as the Snoqualmie Valley Transportation Task Force. She also spoke about the EERC's annual presentation to the Bellevue Transportation Commission, and encouraged other sub-regional coalitions to attend their local transportation commissions.

South King County Mobility Coalition (SKCMC) Update (Allison Scott)

Allison explained that the SKCMC was focusing on coordinating services and making them more user friendly. She also mentioned that the SKCMC has brought in more members who share many of the same concerns, which has validated their focus.

North King County Mobility Coalition (SKCMC) Update (George Smith)

George echoed Alex's acknowledgement of Jon's contributions to the coalition, and covered what the NKCMC will begin to focus on. They are currently interested in contributing to WSDOT's 145th Street corridor study. 145th Street is not ADA compliant, complicating transportation access for pedestrians and people using wheelchairs and other mobility aides. They are also looking to do outreach regarding the new RapidRide E-line. George also shared

that two equity grants were funded, and will begin work on outreach related to the Link light rail expansion.

Livable Communities Committee Update (Michelle Zeidman)

Michelle shared that the Livable Communities Committee submitted a grant proposal for its Access to Healthcare grant through Hopelink. It was ranked 27/35. Their next meeting is the afternoon of Wednesday, December 5th, and the group has begun to look at new projects.

Immigrant & Refugee Update (Michelle Zeidman)

Michelle echoed Ref's earlier remarks that the multi-lingual videos created through the Immigrant and Refugee group could possibly be updated and expanded. She explained that we had promoted the videos in non-English newspapers. She also mentioned that the Language Assistance Cards were to begin being piloted with organizations that work with recent refugees, and that Hopelink is working to train agency staff in how to use them.

Alex O'Reilly asked about sending a survey to the organizations who received DVDs of the multi-lingual videos to judge their effectiveness, and mentioned it would be good to add it to the KCMC Action Plan.

Mobility Manager Update (Michelle Zeidman)

Michelle gave an update on the new staff at Hopelink. Jon Morrison Winters is the Sub-regional Mobility Coordinator, Zach Munsey has changed roles and is no longer the Program Coordinator, but is continuing to work on Mobility Management projects, and Marquia Wooten is the new Program Coordinator for Hopelink's Transportation department.

Michelle briefed the coalition on the status of the One Stop Access/kiosk project. The Request for Proposals is nearly ready to be advertised, with hopes that it is advertised November 21st, and a contract be awarded in December or January. Hopelink is now ready to start working on the website portion of the project as well. Michelle invited anyone who is interested in the project to contact her.

Next Steps

Alex O'Reilly asked if the members wanted to continue having rotating meeting locations. The members agreed to continue rotating the KCMC meetings to different county locations. Alex shared the tentative agenda for the February meeting. The coalition will continue to discuss the world plan, and there will be briefings from the low-income bus fare group and the Equity Network. Michelle mentioned that a survey to coalition members will also be forthcoming.

Michelle asked that members interested in either becoming a co-chair or sitting on the nominating committee for the co-chair contact her. Alex's co-chair seat is up at the end of the year, though she is willing to continue if needed.

- Next Meeting: **Tuesday, February 19, 2013** from 9-11 am at the **King Housing Authority Snoqualmie Conference Room**, 700 Andover Park W, Tukwila, WA 98188.

Agendas, minutes and handouts from past Coalition meeting are available online at:

<http://metro.kingcounty.gov/tops/kccsnt/agendas-minutes.html>